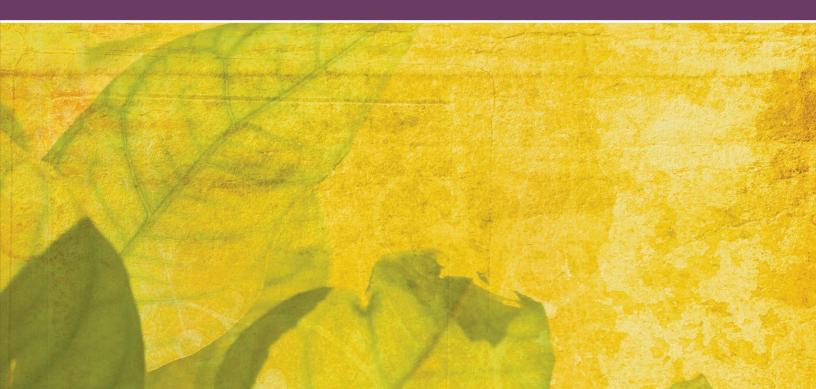
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Mission

The mission of The Edinburg Center is distinguished by our longstanding belief that all persons have the potential to learn, the capacity for change and the right to live a meaningful life in the community of his or her choice.

Our mission is to provide an array of innovative services which promote personal growth and independence, foster hope and enhance the quality of life of people with mental health conditions, co-occurring substance use conditions and/or developmental disabilities. The Center maintains a specific commitment to providing services to persons whose complex and challenging needs have typically been barriers to successful community living.



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Dear Friends,

Over the past two years, in the midst of a difficult economic climate, our organization has been fortunate to experience a period of programmatic growth and development. During this time period, we opened three new homes serving individuals with developmental disabilities and implemented a new service delivery model, Community Based Flexible Supports, considered the cornerstone of the Department of Mental Health's adult community mental health system.

These stories are featured in this annual report as well as a segment which describes the journey of a 76-year old man who moved from The Fernald Center to one of our homes in the community. Whether serving people with significant behavioral challenges and/or complex medical conditions, all of these endeavors demonstrate our organization's unique expertise in providing services to people whose complex and challenging needs have typically been barriers to successful community living.

Providing people with a positive community living experience, however, is directly tied to the many community partnerships we have formed. One of these exceptional partnerships presented in this annual report is our agency's affiliation with the Service Learning Center at Bentley University. This partnership has enriched the lives of many people who receive services from The Edinburg Center. Other community partnerships we would like to highlight are the community award recipients of our most recent "A Night of Shining Stars". This annual event formally recognizes the exceptional accomplishments of consumers, staff and community friends of our organization. Our most recent community award recipients include realtor Patti Brainard, B&D Building and Remodeling, Officer Thomas Dicker of the Watertown Police Department, Rick Finch (advocate), Bernadette Bennet & Lawrence Gallagher (family members), Karen Horowitz (volunteer), Nancy Ledoux from VNA Hospice Care, Kevin McDonough of the Massachusetts Department of Developmental Services, Lynne Musto from the Massachusetts Department of Mental Health, Meryl Rubinstein-Schwartz from Jordan's Furniture and Waltham Dental Care.

Whether our partnerships are with members of the community, our state funding agencies, our staff, the people we serve, family, friends and/or volunteers, our mutual goal is to work together to provide the people we serve with the tools that capitalize on their ability to live successfully in the community. This annual report is dedicated to all of these partnerships which have especially made our past two years so successful.

Thank you for your support. We look forward to continuing our partnership with you for many years to come. The Edinburg Center is a better place because of you.

Sincerely yours,

Misser Kopp Russell T. Kopp, Board President

reboilour well Ellen Attaliades, Chief Executive Officer



Russell T. Kopp, Board President



Ellen Attaliades, Chief Executive Officer

Home is Where the Heart Is

As part of our strategic growth imperative, in 2009 and 2010, The Edinburg Center successfully opened two residences in Burlington and one residence in Bedford for individuals with developmental disabilities. Each home is designed specifically for the people who live there. All services and supports are tailored to each person's individual needs and personal goals.





Living Independently with Supports

The first home that we opened in Burlington is a residence for four men with developmental disabilities who have had challenges living in group settings in the past. These men had all lived in other environments that did not meet their needs. This home was opened specifically to help these men live in the most supportive environment while pursuing the greatest level of independence.

In living together, the men work on things such as routine home maintenance, nutrition, household responsibilities and being able to talk about frustrations with each other. This is accomplished through a weekly house meeting that is used as a forum to air concerns, share opinions and come to consensus.

The home is a comfortable, split level home located on a side street in Burlington near the mall, commons, and many stores and shops. The house has a living room, open dining room, a kitchen, four bedrooms, one and one-half baths, an office and a basement with laundry facilities.

Each gentleman chose the color and décor for his room and they are very pleased when company comes over to give tours of their home. They are proud of the work they do to keep it clean and welcoming. The gentlemen have hosted several barbecues in their fenced-in backyard which includes a raised bed vegetable garden.

The second home we opened in Burlington is a residence for five women with developmental disabilities and behavioral health conditions. These women are working through their specific challenges to move towards greater independence. For some, this is their first time living in a home with people other than family. Other women have had challenges in past living situations and are looking for more support to do so successfully.

This home has a unique layout which is conducive to helping each of these women manage different levels of skills and learning within a home setting. There are five bedrooms, three full and one-half baths, a kitchen with modern granite countertops and stainless steel appliances, a combined dining area and living room, a formal living room, an office and an exercise room with a recumbent bicycle, treadmill, and flat screen television on the wall. The exercise room is not only used to address physical health goals, but it is also used to help the women manage anxiety and release frustrations while getting exercise. There is also another room for relaxation. This room has French doors and large windows that let in lots of bright light and overlooks the flat half acre back yard.

Each woman chose the décor for her bedroom and the bedrooms range from a princess pink to a cool blue or relaxing lavender. Each woman's personality shines in the way their furniture and colors are incorporated into their home. The home is in a nice, friendly neighborhood, which is within walking distance to a bookstore, a pizza place, a coffee shop, the local CVS and the Burlington Commons where music is offered on Wednesday evenings during the summer.

The women belong to several recreational groups. They also spend significant time with their extended families. Overall, this house has allowed these women the opportunity to be more independent and strive towards goals of even greater independence.





A Home Where Dreams Come True

Our newest residence in Bedford is a home developed specifically for five individuals with developmental disabilities who have complex medical issues and needed a home that allowed them to be a part of their community.

Each of the residents moved from a less desirable, more restrictive setting such as a nursing facility, long-term care facility or a long-term stay in a hospital setting. Staffing for this program includes a part-time nurse who works with the management team to address significant medical issues.

This home is nestled on a cul de sac road near the center of Bedford. Several homes in the neighborhood are wheelchair accessible so people feel comfortable to move about the neighborhood. The house was modified to be wheelchair accessible, with pocket doors and extra wide exits specifically for large motorized wheelchairs to exit. There are five bedrooms, an office, one and one-half bathrooms, a sunroom, dining and living room and a spacious kitchen. The deck in the backyard overlooks various perennial plantings and several bird feeders.

Program staff think of this house as fulfilling the dreams of the people who live here. One person's dream was to go camping. This individual purchased supplies, reviewed local campsites, and finally, made the decision to book his dream vacation. He and another resident of the program went camping for a week-end in June. Activities included fishing, campfires, Kimball's ice cream and a western adventure. A lot of planning, organizing, and staff support helped make this dream come true!

Given that the average age of these individuals is 72, this is a home that will be these individual's home for the remainder of their lives which provides the support, accessibility, and care for any stage of life.





Bentley University & The Edinburg Center Community Fartners

"The Edinburg Center is one of the few places I will never forget during my service learning experience here at Bentley. I never felt as though it was an obligation, rather a way for me to give back to the community. I hope that everyone there enjoyed my help as much as I enjoyed their company."

- Issam Al-Mamlouk
Bentley University
Class of 2012



In 2009, Bentley University Service-Learning Center selected The Edinburg Center as a "Community Partner of the Year". We truly appreciate this important honor and recognition from Bentley University.

Five years ago, Fran Grady, an Edinburg Center staff member who worked on our Developmental Disabilities Clinical Team, gave Jeannette Macinnes, Associate Director of the Bentley Service-Learning Center, an Edinburg Center brochure. This was the beginning of a very productive community partnership between Bentley University and The Edinburg Center. From there, we met with Jeannette to discuss plans for a future community partnership. Jeannette was and is always thinking about The Center and how Bentley University and the students and professors can help to make our organization a better place for the people we serve, our staff and the community.

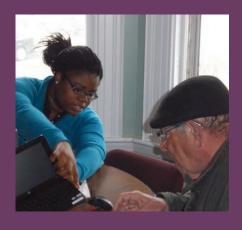
Over the years, we have had very fortunate opportunities to work with a number of dedicated students from Bentley who have demonstrated the unique combination of intelligence, thoughtfulness and an ethical sense of purpose. In the fall of 2006, we had the wonderful opportunity to work with Dally Reyes who participated as an intern for The Center until she graduated in 2008. Dally assisted with development and communications projects, coordinated a photo album for the video production for The Center's 30th Anniversary Celebration and researched fund raising databases for The Center.

In 2008, Jeannette Macinnes asked us if we would like to work with a Bentley student project manager to develop programs for the students to work directly with the people we serve. A site plan was developed and initiated under the supervision of Bentley sophomore Sarah Benson. Over the next two years, Sarah recruited over 10-15 Bentley students each semester who worked on a variety of projects with the people we serve. These projects included Computer Tutoring, Health and Cooking, Current Events, Creative Writing, Money Management Skills, Resume Writing, Stress Management and Physical Activities. Many people benefited from these programs: they had the unique opportunity to interact with students as well as learn how to prepare healthy meals, look for a job on-line, create a resume, balance a checkbook, write a poem and share it with others, or go for a walk with friends on a crisp autumn day.

Starting in January of 2010, Bentley freshman Molly Godfrey assumed the responsibilities as the Bentley Service-Learning Project Manager. In addition to continuing to recruit, supervise and coordinate each semester's Service-Learning projects, Molly organized a computer tutoring project for The Center's Recovery-Oriented-Culture Group at our Potter Place Clubhouse.

Last year, the ROC Group sent out a survey regarding computer usage to individuals we serve that are living independently in the community. Over 100 people responded stating that they would like to be trained in basic computer skills and usage of the Internet. Subsequently, three Bentley Students developed a curriculum that focused on computer operations, email and email etiquette, search engines, recognizing spam, sending attachments and Microsoft Word. Thanks to Bentley's Service-Learning Program, two classes have been held so far this year at our Potter Place Clubhouse.

With the help of caring friends in the community like Bentley University, The Edinburg Center can provide people with mental health conditions, co-occurring substance use conditions and/or developmental disabilities the opportunity to live better, safer, and more enriched lives. We look forward to continuing this very productive community partnership with Bentley University for many years to come.



"Our service at the Edinburg Center, and especially with the ROC group has truly been a transformative and learning experience. I've seen leadership growth in myself and my fellow students. Seeing the compassion in our student's work and the personal development has been truly inspiring and I'm so glad the Edinburg Center could provide such a great hands on experience. The service we do and what we get out of it cannot be taught in the classroom or from a teacher, but it comes from ourselves and reveals the best in everyone. I can wholeheartedly say my service at the Edinburg Center has been a truly rewarding and life changing experience."

> - Molly Godfrey Project Manager Bentley Service Learning Center Class of 2014

A Full Life in the Community at Age 76

The Edinburg Center has an established reputation for providing services to persons whose complex and challenging needs have typically been barriers to successful community living.

The Developmental Disabilities Program of The Edinburg Center provides a range of services and supports to persons with developmental disabilities who live in supervised residential settings. The major focus of our homes is to enhance a person's opportunity to become a contributing and participating member of his or her community through involvement in recreational, educational, vocational/employment and civic activities.

In 2009, The Center's Developmental Disabilities Program successfully moved two new individuals into one of our residences located in Lexington. One person was a 76-year-old gentleman named Allen who had lived at The Fernald Center in Waltham, Massachusetts for his entire life. The Fernald Center is the oldest publicly-funded institution serving developmentally disabled people in the United States.

With Fernald in the process of closing, Allen's niece, who was his guardian, explored various community options. The Edinburg Center's Developmental Disabilities Team met with Fernald's Outplacement Team at The Fernald Center and at our Lexington residence to see if this move was feasible. Initially, the Outplacement Team had concerns about the home environment, staffing, Allen's medical needs, his activities of daily living and his therapeutic supports. The Center's staff responded to all of their concerns with satisfactory solutions to keep Allen healthy and safe. We assured them that we had over 20 years of experience addressing the needs of people with profound and severe disabilities living in community settings.

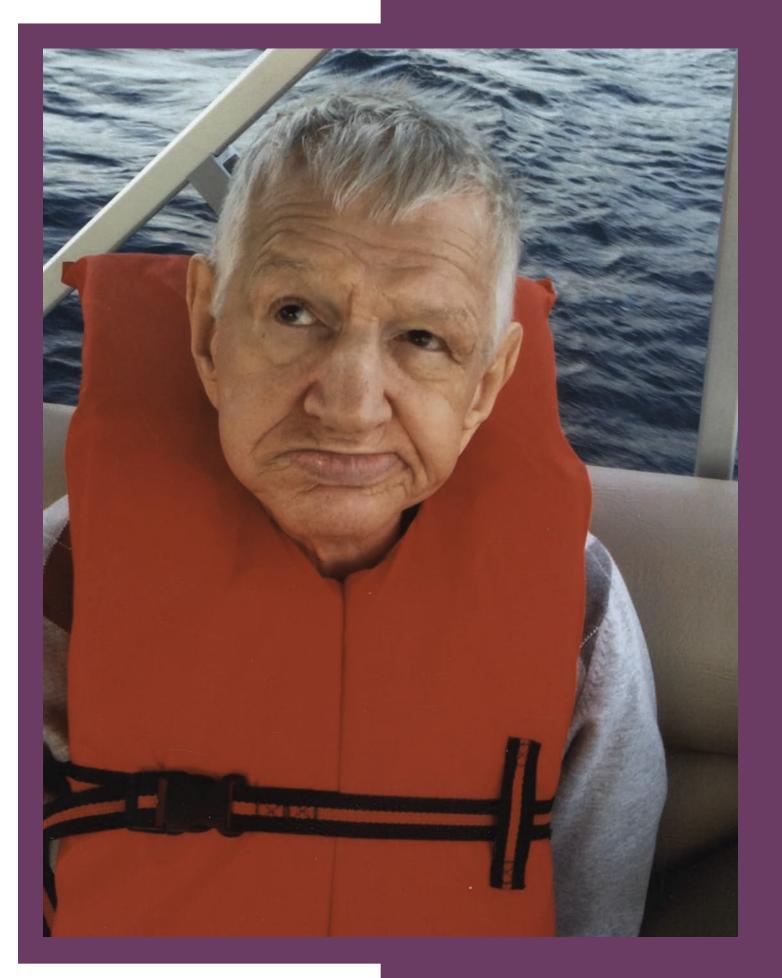
According to Lynn Bishop, the Director of Developmental Disabilities Residential and Respite Services, "The Edinburg Center operates with a can-do attitude. All of our services and supports are tailored to a person's individual needs and personal goals".

Allen's goals are to be happy and to enjoy his leisure time. He enjoys being with people, listening to music, going out for rides in the car, being outside and appreciating nature. Last year, he attended NAMIWalks with the rest of The Center along the Charles River in Brighton. He also attended The Center's Formal Spring Fling in Waltham which included a limo ride to the event. And, for the very first time in his life, Allen went on vacation to the New Hampshire Lakes region. Along with two staff, he and another person from the program rented a house on a lake, dined out at restaurants, took a boat trip, shopped and enjoyed riding on the Mount Washington train.

Allen's other new experiences include:

- Sitting at a table, eating with house mates and putting his dishes in the dishwasher
- Sleeping on a beautiful full-sized bed
- Going to a day program and participating in multi-sensory activities
- Enjoying wearing his many hats which he hangs on his bedroom walls
- Even though Allen was initially diagnosed as being nonverbal, he recently told one of our staff that he loved her!
- Planning a vacation to Cape Cod

As part of his transition, The Edinburg Center was able to help a team of professionals from Fernald see community living in a different light. After they left the home they commented that if all community living were like our residence in Lexington, they would not be so hesitant about the people they serve moving out of Fernald!



Recovery, Resiliency, Partnership & Choice

Beginning in September of 2007, the Massachusetts Department of Mental Health (DMH) launched a review of its adult community service system to determine its efficacy and to align the public mental health service delivery system with the needs and preferences of clients and their families. The result of this review and input from stakeholders is the major initiative called Community Based Flexible Supports (CBFS). The Edinburg Center began implementing our CBFS contract in July of 2009 to approximately 320 individuals.

The Community Based Flexible Supports Program of The Edinburg Center offers a person-centered and comprehensive psychiatric rehabilitation service model that is built upon the values of recovery and resiliency. This model employs evidenced-based practices that have been demonstrated to be effective in improving the lives of persons served. Services are provided in short-term residential programs or through outreach in community settings, such as an individual's home, place of work or physician's office.

Program staff, which include licensed clinicians and nurses, work towards nurturing self-esteem and hope, using a holistic approach to assist individuals in developing action plans to achieve their recovery goals. Specific services may include assistance with:

- Finding and maintaining safe and affordable housing
- Medication monitoring and training
- Health and wellness education and support
- Developing Wellness Recovery Action Plans (WRAP)
- Finding employment
- Identifying and accessing community resources
- Educating and supporting families.

Each person who receives services from Community Based Flexible Supports is assisted by a team to develop self-advocacy skills, acquire wellness tools, access and utilize community resources, and attain a meaningful and valued role as a member of the community. Peer specialists are also available to provide support, role modeling, and direct teaching to the people we serve.

Community Based Flexible Supports combines the best of a broad-spectrum of rehabilitative, support and supervision services with the specialized treatment that many individuals require to move forward in their lives.



Working as One Towards Strength and Hope

The Edinburg Center's Community-Based Flexible Supports Service opened a new residential program in Belmont in February of 2010. Since the beginning, the entire staff have been working "as one". Everyone has gone above and beyond to make the house into a home for the six men living there.

Discharged from Westborough State Hospital shortly before it closed, these men have challenging medical conditions that require intensive ongoing treatment and monitoring. As a result of the dedication and superior teamwork of the staff that have created an environment that is safe, home-like and recovery oriented, the residents are able to focus more on their strengths and hopes than on their health problems.

Though each staff member brings considerable individual strengths to the program, it is in working together as a whole that they create a very positive atmosphere at this residential program.

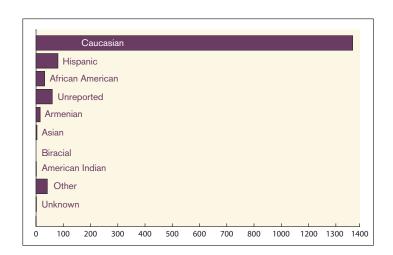
Over the last 33 years, The Center has provided services to persons whose complex and challenging needs have typically been barriers to successful community living.

With major sites in Waltham and Lexington, The Edinburg Center serves 19 communities west of Boston and provides services to over 1621 persons each year

Clients served: 1621

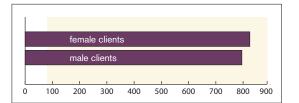
Ethnicity

Caucasian	1388
Hispanic	77
African American	33
Unreported	61
Armenian	14
Asian	2
Biracial	0
American Indian	1
Other	44
Unknown	1



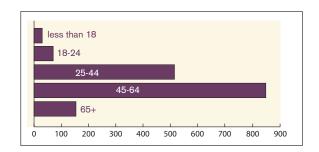
Gender

Total Female Clients	828	
Total Male Clients	793	



Age

Less than 18	35
18-24	79
25-44	508
45-64	845
65 +	154



Financials

	Assets June 30, 2010	Assets June 30, 2009
Current Assets	1,000,004	1.011.007
Cash and Cash Equivalents	1,260,324	1,211,837
Accounts Receivable, Program Services	1,522,917	886,048
Allowance for Doubtful Accounts	-31,112	-60,000
Net Accounts Receivable, Program Services	1,491,805	826,048
Prepaid Expenses	55,771	164,845
Short-Term Investments Total Current Assets	250,709 3,058,609	840,043 3,042,773
Total Gallette Assets	0,000,000	0,042,770
Fixed Assets		
Land, Buildings, and Equipment	6,770,670	6,517,991
Accumulated Depreciation	-2,468,539	-2,287,555
Net Land, Buildings and Equipment	4,302,131	4,230,436
Total Fixed Assets	4,302,131	4,230,436
Other Assets	1,240,522	58,003
Total Other Assets	1,240,522	58,003
TOTAL ASSETS	8,601,262	7,331,212
Current Liabilities	Liabilities June 30, 2010	Liabilities June 30, 2009
Current Liabilities Accounts Payable	Liabilities June 30, 2010 326,679	Liabilities June 30, 2009 246,348
Accounts Payable	326,679	246,348
Accounts Payable Accrued Expenses	326,679 1,208,603	246,348 1,306,489
Accounts Payable Accrued Expenses Current Portion Long-Term Debt	326,679 1,208,603	246,348 1,306,489 50,526
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue	326,679 1,208,603 69,801	246,348 1,306,489 50,526 12,500
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities	326,679 1,208,603 69,801	246,348 1,306,489 50,526 12,500
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities	326,679 1,208,603 69,801 1,605,083	246,348 1,306,489 50,526 12,500 1,615,863
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable	326,679 1,208,603 69,801 1,605,083 3,390,013	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable Total Other Liabilities Total Liabilities	326,679 1,208,603 69,801 1,605,083 3,390,013 3,390,013	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826 2,233,826
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable Total Other Liabilities Total Liabilities Net Assets	326,679 1,208,603 69,801 1,605,083 3,390,013 3,390,013 4,995,096 Net Assets June 30, 2010	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826 2,233,826 2,233,826 3,849,689 Net Assets June 30, 2009
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable Total Other Liabilities Total Liabilities Net Assets Unrestricted	326,679 1,208,603 69,801 1,605,083 3,390,013 3,390,013 4,995,096	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826 2,233,826 3,849,689 Net Assets June 30, 2009 3,382,540
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable Total Other Liabilities Total Liabilities Net Assets Unrestricted Temporarily Restricted	326,679 1,208,603 69,801 1,605,083 3,390,013 3,390,013 4,995,096 Net Assets June 30, 2010 3,606,166	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826 2,233,826 3,849,689 Net Assets June 30, 2009 3,382,540 98,983
Accounts Payable Accrued Expenses Current Portion Long-Term Debt Deferred Revenue Total Current Liabilities Other Liabilities Long-Term Notes & Mortgage Payable Total Other Liabilities Total Liabilities Net Assets Unrestricted	326,679 1,208,603 69,801 1,605,083 3,390,013 3,390,013 4,995,096 Net Assets June 30, 2010	246,348 1,306,489 50,526 12,500 1,615,863 2,233,826 2,233,826 2,233,826 3,849,689 Net Assets June 30, 2009 3,382,540

Sources of Support 2009

The Edinburg Center would like to thank the following individuals, foundations and corporations for their generous support.

\$10,000 - \$25,000

Gardiner Howland Shaw Foundation

\$5,000 - \$9,999

Agnes Lindsay Trust

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Patricia Roushana
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In-Kind Donations

Gillette Restaurant Equipment Bob's Discount Eurniture

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Sources of Hi

The Edinburg Center would like to thank the following individuals, foundations and corporations for their generous support.

\$10,000 - \$25,000 Marshall Home Fund

\$5,000 - \$9,999

Watertown Community Foundation

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