MOVING FORWARD

INVESTING IN THE FUTURE

THE EDINBURG CENTER

ANNUAL REPORT 2015/16

MISSION STATEMENT

The mission of The Edinburg Center is distinguished by our longstanding belief that all individuals have the potential to learn, the capacity for change and the right to live a meaningful life in the community of his or her choice. Our mission is to provide an array of innovative services which promote personal growth and independence, foster hope and enhance the quality of life of people with mental health conditions, co-occurring substance use conditions and/or developmental disabilities or brain injuries.

The Center maintains a specific commitment to providing services to persons whose complex and challenging needs have typically been barriers to successful community living.

opportunity • dignity • dedication • collaboration

DEAR FRIENDS,

On behalf of The Edinburg Center, we would like to thank you for supporting our efforts to improve the quality of life for individuals with mental health conditions, co-occurring substance use conditions and/or developmental disabilities or brain injuries. Your generosity improves the quality of life for the individuals that we support and helps The Center achieve its goal of assisting persons to be more successful and satisfied in the living, working and learning environments of their choice.

This year's Annual Report is dedicated to *"Moving Forward: Investing in the Future"*. Within these pages you will find inspirational stories about how the Center is planning for the future in a variety of ways; through partnerships with our supporters, our staff, the individuals that we serve, statewide and community organizations and local businesses. This report also includes The Center's financials, demographics and a listing of our donors over the past two years.

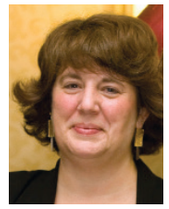
One of first articles in this annual report describes our new Brain Injury Program, a program that has shown extraordinary progress for each of the individuals who are receiving services from this residential program. You will also find information about The Center's Electronic Health Records and the collaboration among our staff and programs to implement this system throughout The Center. Other articles include information about The Center's multi-faceted advocacy efforts, the 15th Anniversary of the "A Night of Shining Stars" event, our staff led 3-D (Diverse, Delectable, Dining) Luncheons and a listing of our annual Service Awards recipients. As you will see from our Service Awards listing, many dedicated individuals have been with The Center for a number of years!

In the spirit of *Investing in the Future,* we would also like to take this opportunity to let you know that The Center will be moving to a brand new location in January of 2017. Our new address is 205 Burlington Road Bedford, Massachusetts. It is a one-story, L-shaped building located on Route 62 not far from Third Avenue and the Burlington Mall. It is approximately 8 miles from our current site and easily accessible off of Route 128 and Route 3. There are many benefits to this move, the primary one being that all Edinburg Center programs will now be in one centralized building. This will give us the opportunity to work in collaboration with each of our programs in a more timely, efficient way. More information will be forthcoming about this location in the future and we look forward to having you visit us at our new location!

Once again, thank you for your interest and support. Please know that your generosity improves the quality of life for thousands of people and helps The Center provide the people we serve with the opportunity to live a life full of dignity, achievement and hope.

Sincerely,

Russell T. Kopp
Board President



Ellen Attaliades
Chief Executive Officer

MOVING FORWARD IN THE COMMUNITY

In 2015, The Edinburg Center successfully opened a four bedroom home in Westford for four women with brain injuries. Over the course of the past two years, these women have made extraordinary progress as they transitioned from living in a nursing home to maintaining a rich happy life in the community.

This home is located near conservation land that includes beautiful views of a pond and an abundance of natural greenery. The Center renovated the house to meet the needs of each person. The halls were widened, bathrooms were adapted and new doorways were installed in two bedrooms to connect to the outside wrap-around deck so that everyone could safely evacuate in case of an emergency.

At a recent meeting with the Massachusetts Department of Developmental Services meeting, our Westford program was described as a "Best Practice" program because of the care we provide and the design of the physical site. We have even been told that the large bathroom and shower are the envy of other providers in the Northeast!

"Over the course of this past year, each individual has made extraordinary progress transitioning into this home with the support of a dedicated and caring staff and positive connections with friends and family. When one person initially came to the program, she was not able to stand or walk. She is now walking with the aid of a walker. Another individual previously communicated by using a thumbs up or down response. Today, this person can speak, is able to answer questions and says grace before meals. A family member recently told us that his daughter is the happiest she has ever been – even before her injury."

- Lynn Bishop, Director of Developmental Disabilities Residential & Brain Injury Services

3-D DIVERSITY LUNCHEONS

CELEBRATING, SHARING AND LEARNING

The Edinburg Center's Diversity Task Force works towards ensuring that The Center is sensitive and responsive to the needs of the individuals and communities we serve, as well as, to the staff who are employed by our organization. Over the years, the Diversity Task Force has conducted diversity surveys, provided trainings for all staff and reviewed/modified related agency policies. In addition, the Task Force sponsors a very popular luncheon series called the *3-D Diversity Luncheon (Diverse-Delectable-Dining)* that focuses on learning about other cultures from people who work at The Center.

Some of the countries featured at past 3-D Luncheons have included China, Haiti, Rwanda, England, Tanzania, Uganda and Zimbabwe. Many staff have commented about how interesting it is to learn first-hand about another country from other staff, as well as, sample delicious foods and listen to music from a variety of countries.

This past year, the focus of our 3-D Luncheon presentation was "On Being a Muslim". An overflowing crowd of over 200 Edinburg Center staff were in attendance. This presentation proved to be an excellent opportunity to learn more about being a Muslim in the United States and as an employee at The Edinburg Center. Our staff also presented information about Islam, obligatory prayers, clothing, cooking, peace vs. violence and a discussion about Islamophobia.

Over the years, our 3-D Diversity Luncheons have helped to make us aware of the rich cultural diversity that our staff brings to The Center. We are looking forward to future luncheons not only to learn more about other countries and cultures, but to also learn more about each other through knowledge and sharing personal experiences.

ELECTRONIC HEALTH RECORDS

TRANSFORMING SERVICE DELIVERY

In 2009, Congress established the adoption of Electronic Health Records (EHR) in the health care system as a critical national goal. Electronic Health Records will ultimately increase the ability of organizations to exchange health information electronically and help them provide quality and safer care to the recipients of their services.

The Edinburg Center has been in the forefront of implementing Electronic Health Records. In 2009, an agency-wide steering team was appointed to lead this initiative which included a thorough selection process to choose an EHR system, working with a consultant to comprehensively plan for The Center's EHR implementation and the completion of a Train the Trainer Curriculum for key staff.

Since that time, The Center has systematically implemented Electronic Health Records for our services and is scheduled to bring all of our programs onboard by the end of 2016. Major implementation steps along the way have included staff training, system customization, adding clients and staff into the system and addressing start-up issues. Other recent accomplishments include completing the accounts receivable/billing capacity and implementing prescribing and lab order software that streamlines administrative processes while also adding safety features.

In addition, The Edinburg Center was awarded a $50,000 Massachusetts eHealth Institute eQuality Incentive Program grant to support the expansion of our EHR system. Key goals for this grant included implementing a client portal for our EHR system and sharing medical records electronically with hospitals and other EHR providers.

This past year, we continued to move forward to improve the functionality available in the EHR system which included automated tracking of key dates for clients, treatment plan due dates, the development of an incident reporting system, utilizing the system for appointments and streamlining the outpatient services process.

As you can imagine, the implementation of Electronic Health Records has been an enormous task on a multitude of levels. We appreciate the dedication and hard work that has ultimately resulted in an EHR system that enhances the privacy and security of client data, provides accurate, streamlined documentation and improved communication and the coordination of safe care for the individuals we serve.

The Edinburg Center's Development Team was honored at the Netsmart Connections 2015 Conference for excellence in implementing the Healthcare IT Value Model.

A Night of Shining Stars

RECOGNIZING AND CELEBRATING EXCELLENCE FOR OVER 15 YEARS

The Center's annual recognition event, "A Night of Shining Stars", formally acknowledges the exceptional accomplishments of the people we support, our staff and community friends of the agency. This past year we reached a special milestone – our fifteenth celebration!

Since 2001, this unique event has included not only the participation of our staff, but also the people we support, in both the nomination and selection processes. Approximately 3-4 months before the event, Star Search Nomination Forms are available to everyone affiliated with The Center. After nominations are submitted, the Selection Committee (comprised of Shining Stars from the previous year) meets to review over 100 nominations and select the current year Shining Stars award recipients.

Our "Shining Stars" have demonstrated many positive attributes such as:

- Demonstrating significant individual personal or professional growth
- Exceeding expectations / going above and beyond his / her role
- Providing leadership and motivating others
- Acting as an outstanding role model to peers
- Initiating new and innovative service ideas
- Contributing to the advancement of individuals served by The Center
- Improving morale, being an inspiration and/or having a positive influence on others

Our event also includes the presentation of a number of special awards which exemplify the positive attributes of individuals who have made an impact on The Center. These awards include the Golda Edinburg Leadership Award, the Jack Breneus Direct Service Award, the Carolyn Meybaum Direct Service Award and the Claire Boudreau Family Award.

A recent addition to the evening's program has been to showcase our newest videos beginning in 2013 with Pioneer with a Purpose - a special tribute to Golda Edinburg. Since that time, a number of videos focusing on our programs and individual recovery stories have premiered at our Shining Stars event. These videos can be viewed on The Center's web site at www.edinburgcenter.org/videos.

An integral part of each year's "A Night of Shining Stars" is the support that we receive from our sponsors and donors who have supported this event throughout the years. Many thanks to these supporters for celebrating and recognizing The Center's Shining Stars!

INVESTING IN THE FUTURE THROUGH ADVOCACY

One of the primary goals of The Edinburg Center is to advocate for key issues that affect The Center and the people we support. As part of this effort, The Center's Advocacy Task Force works in a variety of ways to achieve this goal through ongoing communication with our Legislators to discuss the fiscal and programmatic challenges that face our organization. We also invite legislators to tour our programs so that they can meet with our staff and the people we serve to learn more about their lives and how public policies affect them on a personal level.

In addition, the Task Force works with other local human service provider agencies to organize the annual Metro-Suburban Advocacy Initiative East Legislative Breakfast in May. Commemorating "May is Mental Health Month", this well-attended event includes the participation of legislators, consumers, family members and staff and gives our clients the opportunity to meet face to face with their local state representatives.

On a statewide level, The Center's Management Team actively serves in a number of key leadership positions with a variety of organizations including the Association for Behavioral Healthcare, the Association of Developmental Disabilities Providers, The Providers Council and the Massachusetts Psychiatric Rehabilitation Association. In addition, The Center's Family Advocacy and Support program collaborates with the Massachusetts National Alliance for the Mentally Ill (NAMI) and provides additional opportunities to engage families in support and advocacy initiatives.

The Center also participates in advocacy efforts on a national level. Last year, our CEO, Ellen Attaliades, traveled to Washington DC to attend the National Council for Behavioral Health's "Hill Day" - the largest behavioral health advocacy event of the year. Over 600 behavioral health providers, administrators, board members, consumers and community stakeholders listened to experts in the field and attended sessions and workshops on federal behavioral health policies. Along with other Hill Day attendees from Massachusetts, Ellen had the opportunity to meet with Senator Elizabeth Warren and Senator Ed Markey to make the case for supporting mental health and substance use legislation and funding.

The Edinburg Center understands how important it is to communicate on local, statewide and federal levels to share our stories, as well as, our concerns and challenges so that we can ultimately provide the people we support with the services that they need to live a full life.

ANNUAL SERVICE AWARDS

Over the past two years, The Edinburg Center held Awards Luncheons to recognize our staff for their years of service and dedication to The Center.

Thank you and Congratulations to the following staff:

Annual Service Awards - Year Ending FY 15

30 YEAR AWARDS

Lusia Sautier - Developmental Disabilities Residential Services

25 YEAR AWARDS

Arlin Theodore - Developmental Disabilities Residential Services

20 YEAR AWARDS

Miriam Goodman - Outpatient Services

10 YEAR AWARDS

Lori Cullen – Administration

Bertine Fleurgin - Developmental Disabilities Residential Services

Ethan Fowler-Humphrey - Program for Assertive Community Treatment

Beverly Henry - Administration

Doris Johnson - Developmental Disabilities Residential Services

David Nyaguthii - Developmental Disabilities Residential Services

Gail Rogers - Administration

5 YEAR AWARDS

Binta Barry - Community Based Flexible Supports

Shannon Costa - Community Based Flexible Supports

Syed Fahim - Community Based Flexible Supports

Janet Hodges - Community Based Flexible Supports

Rachel Lepore - Children's Services

Tieba Mahan - Developmental Disabilities Residential Services

Danielle Parvez - Community Based Flexible Supports

Marshall Weimann - Potter Place Clubhouse

Annual Service Awards - Year Ending FY 16

35 YEAR AWARDS

Marguerite Westcott - Administration

30 YEAR AWARDS

Katie Colby - Administration

Joan Pic - Outpatient Services

20 YEAR AWARDS

Joyce Nwaozuzu - Community Based Flexible Supports

Michael Wiesner - Community Based Flexible Supports

15 YEAR AWARDS

Madeline Albert, M.D. - Developmental Disabilities Clinical Team (16 years)

10 YEAR AWARDS

Jane Rossi – Administration (14 years)

Lucy Koinange - Developmental Disabilities Respite Services

Ruth Masiki - Developmental Disabilities Residential Services

5 YEAR AWARDS

Enia Alberto - Children's Services

Bonnie Allen - Potter Place Clubhouse

Jackie Asiimwe - Developmental Disabilities Residential Services

Barrant Bartley - Intensive Community Supports

Kim Blakeslee - Children's Services

Michael Bowes – Children's Services (6 years)

Philip Doyle - Community Based Flexible Supports

Kerrie Fallon - Program for Assertive Community Treatment

Herbert Kibuuka - Administration

Alyson Martinez - Children's Services

Veronica McEntee - Developmental Disabilities Clinical Team (8 years)

Phil Moncreiff - Community Based Flexible Supports

John Nganga - Developmental Disabilities Residential Services

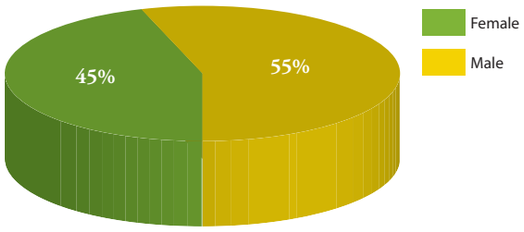
Joyce Persson - Children's Services

Rebecca Wolfe - Jail Diversion Program

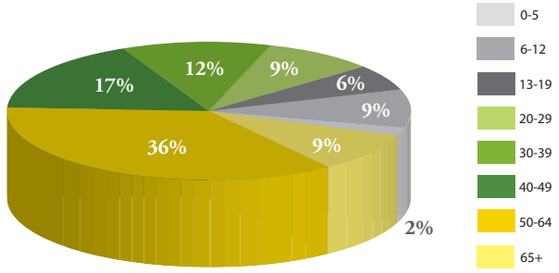
DEMOGRAPHICS

Over the past 39 years, The Center has provided services to persons whose complex and challenging needs have typically been barriers to successful community living. With major sites in Waltham and Lexington, during fiscal years 2015 & 2016, The Edinburg Center provided services and/or intervention to 2015 persons each year in 21 communities west of Boston and statewide.

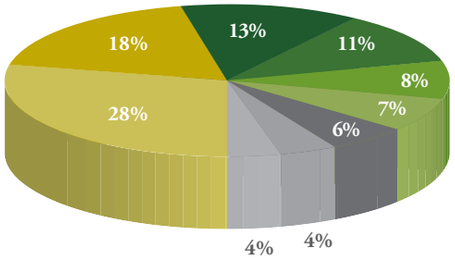
Gender



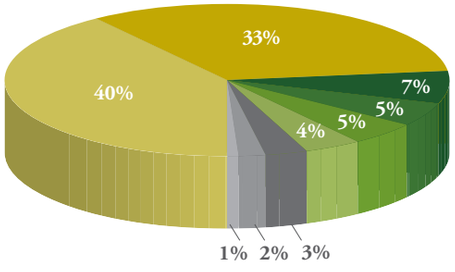
Age



Clients by Program



Revenue by Program



FINANCIALS

	Assets June 30, 2016	Assets June 30, 2015
Assets		
Cash and Cash Equivalents	$2,078,882	$2,199,945
Accounts Receivable, Program Services	$2,161,674	$1,900,385
Allowance for Doubtful Accounts	$(96,393)	$(155,276)
Net Accounts Receivable, Program Services	$2,065,281	$1,835,109
Prepaid Expenses	$62,162	$34,668
Total Current Assets	**$4,206,325**	**$4,069,722**
Fixed Assets		
Land, Buildings, and Equipment	$12,199,169	$12,159,317
Accumulated Depreciation	$(4,289,063)	$(3,932,138)
Net Land, Buildings and Equipment	$7,910,106	$8,227,179
Other Assets		
Other Assets	$32,046	$29,296
TOTAL ASSETS	**$12,148,477**	**$12,326,197**

	Liabilities June 30, 2016	Liabilities June 30, 2015
Current Liabilities		
Accounts Payable	$409,550	$605,125
Accrued Expenses	$1,516,172	$1,740,464
Current Portion Long-Term Debt	$99,157	$95,412
Total Current Liabilities	**$2,024,879**	**$2,441,001**
Other Liabilities		
Long-Term Notes & Mortgage Payable	$4,548,062	$4,646,690
TOTAL LIABILITIES	**$6,572,941**	**7,087,691**

	Net Assets June 30, 2016	Net Assets June 30, 2015
Net Assets		
Unrestricted	$5,575,057	$5,235,506
Temporarily Restricted	$479	$3,000
TOTAL NET ASSETS	**$5,575,536**	**$5,238,506**
TOTAL LIABILITIES AND NET ASSETS	**$12,148,477**	**$12,326,197**

SOURCES OF SUPPORT 2015

The Edinburg Center would like to thank the following individuals, foundations, businesses and corporations for their generous support.

$10,000
J. Rodgers Stewart, Jr. - Whittier Avenue Trust

$5,000 - $9,999
Beacon Health Strategies
Blue Cross Blue Shield of Massachusetts Catalyst Fund
Janssen Pharmaceuticals, Inc.

$1,000 - $4,999
Anonymous
Anonymous
Maureen Arkle
Delta T Group
Peter and Mary Gens
Harvard Pilgrim Health Care
Claudette Hollenbeck
Kit Lilly
J. Mosca Landscaping & Design Inc.
Russell & Paula Kopp
Krokidas & Bluestein LLP
MacDonald & Vaccaro Insurance Agency, Inc.
NAMI Central Middlesex
Dennis Stratton
Tufts Health Plan
Waltham Community Development Block Grant
Watertown Savings Bank
Whole Foods Market

$500 - $999
B & D Building & Remodeling, Inc.
Biogen
DL Stone Consulting
Trish Farnsworth, Esq./ Lawson & Weitzen, LLP
Father William T. Leonard, Chapel of the Holy Innocents
NAMI Central Middlesex
Peter Richardson
RTN Federal Credit Union
Walden Behavioral Care

$250 - $499
Anne Doyle
Anonymous
Fidelity Charitable Trust
Neighborhood Health Plan
St. Elizabeth's Medical Center
Dr. & Mrs. Stephen L. Washburn

$100 - $249
AmazonSmile
Anonymous
Joseph Arsenault
Walter Bacigalupo
Basile Oil Company
Brasco & Sons Memorial Chapels
Complete Industrial Cleaning, Inc.
D'Orlando Charitable Fund
Jack and Sheila Evjy
Ryan Gallagher
Haynes Management, Inc
Johnson Compounding & Wellness Center
Karen Kilty
Lawson & Weitzen, LLP
Lexington Toyota
David Mandel, Ropes & Gray
New England Office Supply, Inc.
Rock Into Recovery Donations
William R. Rollins, Attorney
Scott Taberner
Trinity Health Services

Up to $99
William Buckley
Timothy Clark
Joanne Desarlo
Stephen and Sharon Engler
Harry Fahnestock
Finish Line Sports Management
Mary Harvey
Donna Mills
Alicia Moro
Eric Reines
Patricia Russo
Patrick Wegman
Mark Welch

In-Kind Donations
Alex & Ani Charity by Design
BC Donuts
Basile Oil Company
David Breitstein
Trish Farnsworth, Esq.
Greater Boston Running Company
Home Depot, Waltham
JMD Donuts
Jon Cohan & the Golden Rulers
Ramblin' Dan Martin
Royal Pastry, Lexington
Roseanne Sliney
TuneFoolery
Wagon Wheel Nursery & Farmstand, Inc.
Richard Weitzen, Esq.
Whole Foods Market, Cambridge

This list represents donations received by The Edinburg Center from July 1, 2014 through June 30th, 2015

We greatly apologize for any errors and request that you please contact Gail Rogers at (781)761-5137 with any corrections.

SOURCES OF SUPPORT 2016

The Edinburg Center would like to thank the following individuals, foundations, businesses and corporations for their generous support.

$5,000 - $9,999
Beacon Health Options
Dana Home Foundation
Rockland Trust Charitable Foundation

$1,000 - $4,999
Anonymous
Anonymous
Maureen P. Arkle
Delta T Group
Trish Farnsworth, Esq. Lawson & Weitzen, LLP
Peter and Mary Gens
Claudette Hollenbeck
J Mosca Landscaping and Design, Inc.
Russell and Paula Kopp
Lexington Knights of Columbus
Kit Lilly
MacDonald and Vaccaro Insurance Agency, Inc.
NAMI of Central Middlesex
Michael Njika
Dennis Stratton
Tufts Health Plan
Krokidas and Bluestein LLP

$500 - $999
B & D Building & Remodeling, Inc.
Belmont Savings Bank
Biogen
Kathleen Kane
Kevin P. Martin & Associates, PC
WB Mason
NAMI Central Middlesex
Christopher O'Keeffe and Holly Baab
Peter Richardson
Carol Takvorian
Harry Wolfson
RTN Federal Credit Union

$250 - $499
A. Stacie Colwell & Rick Canning
Father William T. Leonard, Chapel of the Holy Innocents
Neighborhood Health Plan
Thomas O'Keeffe
Saint Elizabeth's Medical Center
DL Stone Consulting

$100 - $249
Anonymous
Arbella Group Insurance Charitable Foundation
Joseph and Doris Arsenault
Basile Oil Company
Patricia Brainard
Complete Industrial Cleaning
Jack and Sheila Evjy
Haynes Management
Johnson Compounding and Wellness Center
Keane Fire and Safety Equipment Company, Inc.
Karen Kilty
Dave Mandel
Jeff Nascimento
Paul Roughsedge
Scott Taberner
Trinity Health Services, Inc.
Betsy Vourlekis
Dr. Stephen and Suzanne Washburn
Rock Into Recovery Donations

Up to $99
Amazon Smile
Bertha M. Landry Trust
Stephen and Sharon Engler
Norma LeBlanc
The Lifeworks Center
Charles Moskovitz
Partners Healthcare
Jerry and Elsie Orr
William Plakas
Carol Phipps
Elizabeth Ross

In Kind Donations
Holly Baab
Basile Oil Company
BC Donuts
Charles River Canoe & Kayak
Dunkin Donuts, Waltham
Embryo Creative, LLC
Hannaford Supermarket, Waltham
Janet Hodges
JMD Donuts
Jon Cohan & the Golden Rulers
Jordan's Furniture
Live Nation
Ramblin' Dan Martin
Royal Pastry, Lexington
St. Jude School - Waltham
Star Market, Waltham
Wagon Wheel Nursery
Wegmans, Burlington
Wheelworks, Belmont

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The EDINBURG CENTER

1040 Waltham Street, Lexington, MA 02421

Please note that as of January 2017 The Center's new address will be 205 Burlington Road, Bedford MA 01730

Phone (781)862-3600 / TDD/TTY (781) 860-0820 / Fax (781) 863-5903

www.edinburgcenter.org